

General Terms and Conditions

Rules and Lending Conditions

1. The lessee carries full responsibility for the rented items.
2. The gear isn't insured against theft. If broken or damaged to a degree where repair isn't possible the lessee carries the cost of the gear.
3. In the case of loss/theft of gear, the market value will be charged.
4. The customer must report any theft of gear to the local authorities.
5. Without a guarantee agreement, any repair costs that are the result of inappropriate use of the gear will be charged from the lessee, according to the price list.
6. During the contract duration, swapping rented gear against equivalent items is allowed a maximum of two times. Swapping for gear of a higher price is possible against an extra charge. However, there is no refund should gear be swapped for less expensive alternatives.
7. The gear must be paid for before the day of return. The latest point of return is 10:00 AM on the next day.
8. If the rented gear, for whatever reason, isn't returned on the day that was agreed upon, the lessor will report the lessee for theft on the 7th day of which it is overdue.
9. A premature termination of the rental agreement isn't possible, except if the lessee is injured or ill, in which case he/she has to bring a doctor's note.
10. For the adjustment, montage, and repair of a ski binding a regular rental agreement is necessary. With your personal signature you are agreeing to the professional adjustment of your ski binding according to the instructions of the producer and therefore accept the rules and lending conditions.
11. A rental agreement can only be completed with a valid ID or credit card.
12. Any cancellation up to and including the 5th day before the starting date of the rental agreement will result in a refund minus a cancellation fee of 3%.
13. Any cancellation between 4 and 3 days prior to the agreed starting date of rental will result in a refund minus 50% cancellation fee.
14. Cancellation and refund aren't possible any less than 3 days prior to the agreed date.
15. The lessee authorizes the rental business to use their personal data for statistical purposes and to inform him/her about market novelties, respecting the Data Protection Law ART.23, DPR 675/96.

We ask the guest to use the gear appropriately and would like to thank you for trusting us!